Understand what's being considered (Situational Awareness) Principle 5 (Communication)





PRINCIPLES (universally useful ways of operating any organisation can adopt)

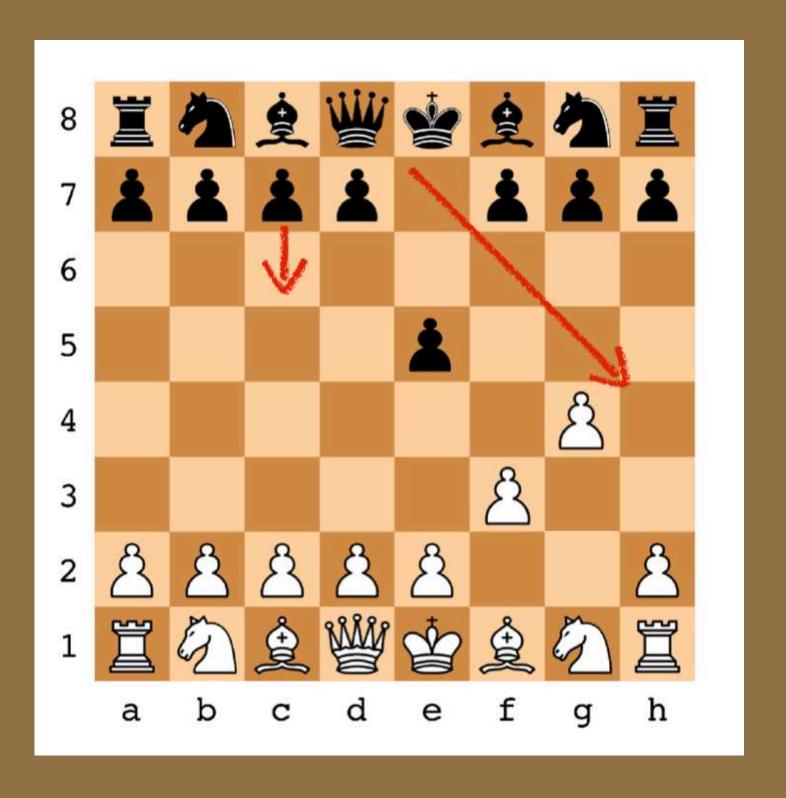
CATEGORY	COMMUNICATION	DEVELOPMENT	OPERATIONS	LEARNING	LEADING	STRUCTURE
PHASE I	3. Use a common language	1. Know your users	4. Think small (as in know the details)	Use a systematic mechanism of learning (bias towards data)		
	Challenge assumptions	2. Focus on user needs				
TAKE CONTROL	5. Understand what is being considered (situational awareness)	Remove bias and duplication				
		Use appropriate methods				
	Be transparent (Bias towards open)	Focus on the outcome not a contract		Bias towards action (learn by playing the game)	Move fast	Think small (as in teams)
		Think fast, inexpensive, restrained and elegant (FIRE)	Manage failure		Strategy is iterative not linear	Distribute power and decision making
PHASE II		Use appropriate tools	Effectiveness over efficiency			
GET FIT		Be pragmatic				Think aptitude and attitude
		Use standards where appropriate				
			Optimise flow (remove bottlenecks)	Bias towards the new (be curious, take appropriate risks)	Commit to the direction, be adaptive along the path Be the owner	Provide purpose, mastery & autonomy
PHASE III			Do better with less			Seek the best
BETTER WITH LESS			Do better with less		Think big, inspire others	Seek the best
			Set exceptional standards (great is just not good enough)		Embrace uncertainty Be humble (listen, be selfless,	
					have fortitude)	
PHASE IV				Listen to your ecosystems (future sensing engine)	Exploit the landscape	There is no one culture
REAL-TIME STRATEGY					There is no core (everything is transient)	Design for constant evolution

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SITUATIONAL AWARENESS:

the most important business skill most businesses don't have.



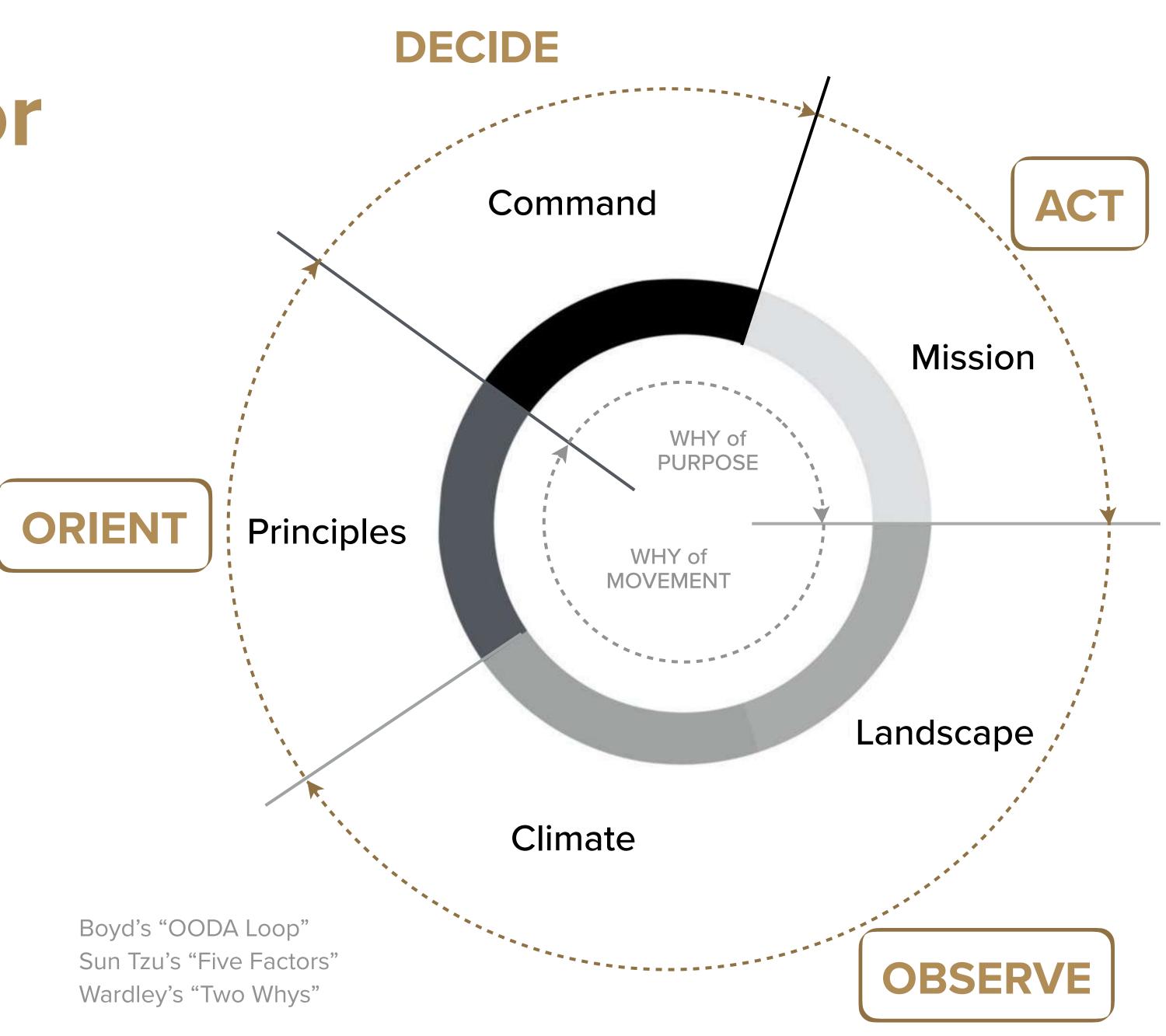


The "Ace" Factor

Term first used in the Korean war (1950-53) where "ace" fighter pilots were discovered to have superior SITUATIONAL AWARENESS.

They **OBSERVE** the situation and how it's changing more clearly — then **ORIENT** more effectively to create better options for **ACTION**.



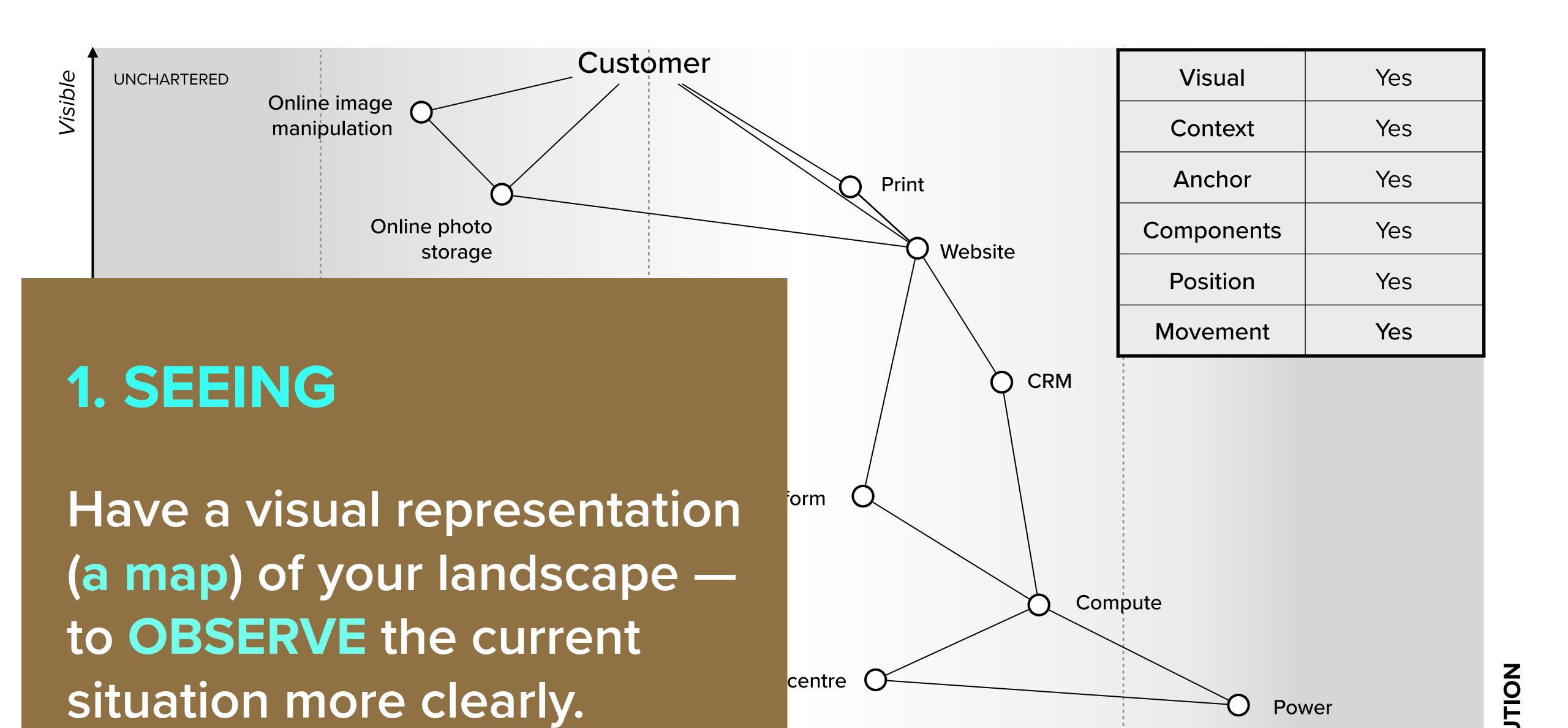


SITUATIONAL AWARENESS is:

- 1. SEEING the current state clearly
- 2. ANTICIPATING probable changes
- 3. CREATING viable options for action.





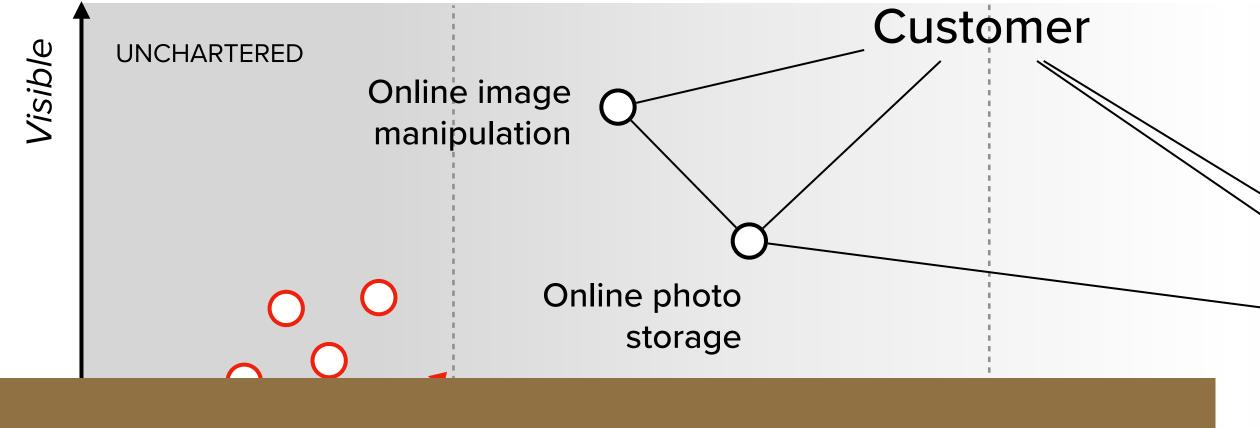


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Power

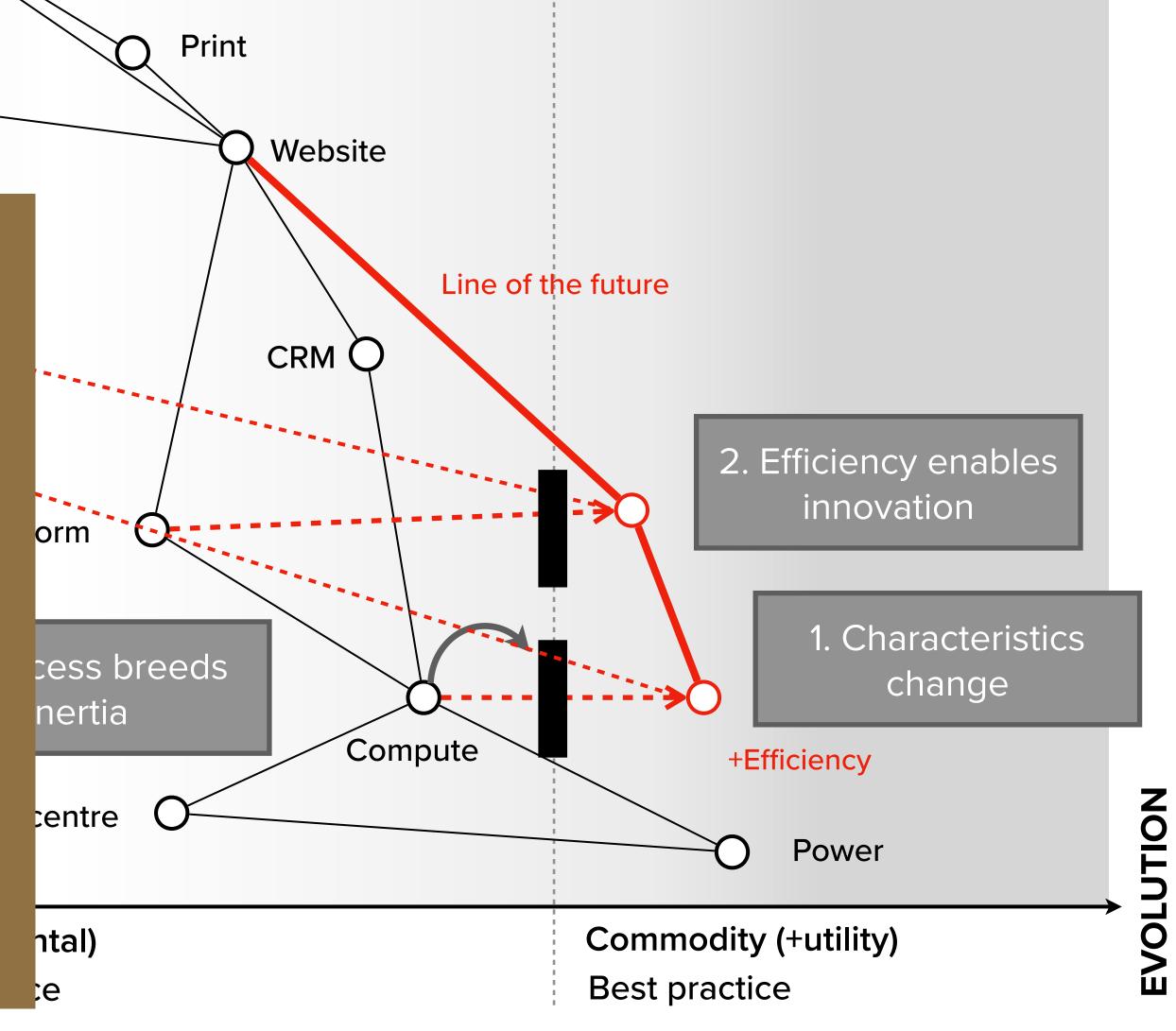
Commodity (+utility)

Best practice



2. ANTICIPATING

Apply economic patterns to components that matter — to OBSERVE how these key components might change.



INDUSTRIALISED

PRINCIPLES (universally useful ways of operating any organisation can adopt)							
CATEGORY	COMMUNICATION	DEVELOPMENT	OPERATIONS		LEARNING	LEADING	STRUCTURE
	3. Use a common language	1. Know your users	4. Think small (as in know the details)	Use a systematic mechanism of learning (bias towards data)			
PHASE I	Challenge assumptions	2. Focus on user needs					
TAKE CONTROL	5. Understand what is being considered (situational awareness)	Remove bias and duplication					
		Use appropriate methods					
					Bias towards action	Move fast	Think small (as in teams)
3. CREATING Adopt key principles to				(learn by playing the game)	Strategy is iterative not linear		
			ncy			and decision making	
						Think aptitude and attitude	
				Bias towards the new (be curious, take appropriate risks)	Commit to the direction, be adaptive along the path	Provide purpose, mastery & autonomy	

Adopt key principles to improve your ORIENTATION

— to learn how to create viable options for ACTION.

	ncy			and decision making Think aptitude and attitude
		Bias towards the new (be curious, take appropriate risks)	Commit to the direction, be adaptive along the path Be the owner	Provide purpose, mastery & autonomy
			Think big, inspire others	Seek the best
	ds ugh)		Embrace uncertainty	
			Be humble (listen, be selfless, have fortitude)	
		Listen to your ecosystems	Exploit the landscape	There is no one culture
		(future sensing engine)	There is no core (everything is transient)	Design for constant evolution

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SITUATIONAL AWARENESS & PERFORMANCE

As most businesses have poor situational awareness they're unlikely to defend against new moves you make.

Hence the strong correlation between good situational awareness and improved business performance.

Learn to look before you leap!





